

Appendix 1 – Adult Social Care, key performance indicators April-August 2015

No	Indicator	Target 2015_16	April 2015	May 2015	June 2015	July 2015	Aug 2015	RAG
1	Percentage of people with eligible social care needs supported to live independently	≥70%	79.5	79.8	79.9	79.9	79.4	Green
2	Percentage of people not requiring on-going care and support after receiving reablement	≥50%	54.0	47.4	46.4	56.3	58.6	Green
3	Number of permanent admissions of older people (over 65) to residential/nursing care homes	≤21	25	33	29	31	20	Green
4	Percentage of people re-referred to the Hospital Discharge Team after referral within the previous 91 days	≤60%	17.9	14.6	13.4	13.6	13.3	Green
5	Percentage of SID self-assessment forms not passed onto SPA (individuals receive information or are signposted)	≥80%				90.0	89.5	Green
6	Percentage of Adult Social Care enquiries resolved at first contact	≥70%	63.5	61.7	67.8	63.2	69.8	Amber
7	Direct payments as a percentage of all eligible service users (ADASS definition)	≥25%	17.3	17.5	16.9	18.3	18.2	Amber
8	Percentage of people who use our services who find it easy to obtain info. about services that meet their needs	>70%	67.6					Amber
9	Percentage of people receiving long term care and support who have received a review during the past year	≥50%	39.1	38.2	37.1	37.2	36.0	Red
10	Number of Adult safeguarding enquiries received	No target	70	84	110	102	107	-
11	Percentage of people with three or more safeguarding enquiries in a year	No target	14.5	12.2	10.9	12.6	10.6	-
12	Number of Delayed Transfers of Care per month, where the delay is more than 72 hours - social care patients only	No target	13	15	26	9		-